

Terms and Conditions of Use

Outside the Box Learning Resources Internet Terms & Conditions & Internet Company Policy

No contract shall exist with Outside The Box Learning Resources Ltd. until the order has been confirmed as shipped by email sent from Outside The Box Learning Resources Ltd.

Outside The Box Learning Resources Ltd. is concerned about the security of your financial information.

To ensure your security we have partnered with REALEX & PAYPAL, leaders in Internet Payment Solutions. Your credit cards details are not entered on this web site but managed through their sites. Outside The Box Learning Resources Ltd. has no part in the approval or checking of your credit card for payment.

We will endeavor to ship your order from stock within 5 days or you will be notified of any delay, offered an alternative product or have the option of canceling your order. Standard delivery will be via DPD Couriers or An Post or such other form of delivery that the company may nominate. Please be sure that it will possible for either of these parties to effect the delivery.

Outside The Box Learning Resources Ltd. take no responsibility for the service provided by DPD, An Post or such other delivery service as nominated.

Customers ordering goods on the Internet have the right to cancel orders within 7 days of receipt of goods. Notification of cancellation should be made in writing, and the goods returned to us within a further 7 days, by Recorded Delivery at the customer's expense. We cannot accept responsibility for goods sent by other methods. The goods should be in their original packaging, unused and in a re-saleable condition, with any tags and label intact and the receipt should be included. A refund in respect of the goods, less postage and a minimum €10 handling charge will be issued.

In the event of customers wishing to exchange goods due to the shipping of incorrect goods or goods arriving damaged a replacement will be shipped without additional charge. Exchanges requested for any other reason will be made for the payment of the additional shipping charge. In all cases based on receipt of the items as described above and the availability of the requested replacement.